



Coronavirus Update

We are taking the health and wellness of our members and employees seriously amid the growing concerns of the coronavirus (COVID-19).



What We're Doing – To create as safe an environment as possible, we're:

1. More frequently disinfecting touched objects and surfaces like doorknobs, restrooms, counters, etc.
2. Encouraging employees to wash their hands more often and to cover their mouths and nose when coughing or sneezing.
3. We've eliminated nonessential business travel for our employees.
4. Employees who are not feeling well have been instructed to stay home.

What You Can Do

1. Follow the Center for Disease Control (CDC) guidelines: [CDC Guidelines](#)
2. Please do not come into the Credit Union if you are sick.
3. Please do not be offended if our normal, friendly employees refrain from handshakes, hugs, and other close contact.
4. Use our drive-up windows.
5. Consider getting cash at ATMs as possibly a better alternative than hand to hand.
6. Better yet, consider reducing your use of cash by using a debit card. Cash has been handled by lots of people and contains lots of germs. You can periodically clean your card with a disinfectant wipe.
7. Use mobile and home banking as an option rather than in-lobby service.
8. Speedy—our 24/7 Telephone Response unit is also a good option to check balances and transfer money.
9. Use our night drops. Each branch has a drive-up night drop where you can make deposits that will be posted the following business day.
10. Loan applications can be securely submitted online: [Apply for a Loan](#)
If you qualify, you might want to talk to a Loan Officer about a pre-approved line-of-credit personal loan or Visa card in case you need additional funds quickly.

If you don't have an ATM or debit card, a quick trip to the Credit Union and you can have a debit card in hand (checking account required) or we can order you an ATM card. Besides machines at our offices, there are numerous surcharge free ATMs you can use through our partnerships with others [\[ATM Locations\]](#).

If you're not already signed up for mobile or home banking, it's simple to take care of:

Mobile Banking – Via the [Apple Store](#) or [Google Play](#), download the Kingsport Press Credit Union app. Open the app and there's a place to enroll at the bottom of the screen.

Friendship Online (Home Banking) – Click on this link: [Friendship Online](#).

Go to Register Now at the bottom of the screen and follow the prompts.

Speedy (Telephone Response unit) – Call (423) 378-0626 and follow the prompts to get signed in.

Contact our Electronic Services Coordinator at (423) 378-9292 x-206 if you need help getting signed up on any of the electronic services.

Beware of Fraud – Fraudsters take advantage of opportunities in times of fear and uncertainty so be extremely careful about people coming to your door or calling you offering assistance related to coronavirus.

Your Funds are Insured – Kingsport Press Credit Union is federally insured which means your deposits are safe, secure and 100% insured regardless of what is going on in the market. [Credit Union Federal Insurance](#)

Ongoing Updates – Our website will be the best place to find the most current information related to the coronavirus and any potential service interruptions. Our social media pages will also be updated to provide the most current information so be sure and follow us on [Facebook](#), [Instagram](#), and [Twitter](#).

Thanks for you cooperation and be safe out there!

