

Reporting Lost/Stolen Cards



It's important to report it IMMEDIATELY if you believe your card has been lost or stolen or if you believe someone has used your Card without your authority.

Telephoning is the best way of keeping your possible losses down.

During business hours call the Credit Union office to report a lost or stolen card:

Business Hours:

Monday thru Thursday - 8:00 a.m.-5:00 p.m.

Friday – 8:00 a.m.-5:30 p.m.

ATM/Debit Card – (423) 378-9292, x-206

Visa Credit Card – (423) 378-9292, x-208

After business hours call the Cardholder Service number:

ATM/Debit Card – 1-888-241-2510

Visa Credit Card – 1-800-325-3679